

COVID-19 Response Program:

Access to PinnacleCare Medical Directors

The COVID-19 pandemic has exposed the weaknesses in our nation's healthcare system and the gaps in our personal family healthcare strategy. In a time of uncertainty, it is stressful to try and make objective and informed strategic decisions for your family and loved ones when you are being flooded with information from every source possible.

PinnacleCare has the ability to quiet the noise and provide you objective, well informed advice and guidance about COVID-19 and related issues so you feel more in control and can make better informed decisions for your family's medical care.

Key Benefits for You

Until the COVID-19 pandemic abates, Rockefeller Capital Management has secured you direct email access to PinnacleCare's Medical Directors, physician members of PinnacleCare's staff, who can provide objective, well-informed advice and guidance about COVID-19 and related issues via an email question and response platform. They can help with questions about risk groups, symptoms to watch for, when testing is indicated and, to some extent (it's evolving daily), where testing might be available. They can also help with best practices related to staying safe, avoiding exposure, what the CDC recommends in terms of criteria for testing, and what other types of infections might be similar in terms of mimicking COVID-19.*

How to utilize this benefit

- ▶ Send an email with your questions to Rockefeller's dedicated client email:
Rockefeller@PinnacleCare.com

* NOTE: PinnacleCare's support is not tele-health nor is it medical advice; specific diagnosis and treatment based questions should be directed to your personal physician and/or a tele-health physician. This service is definitely not meant for urgent or emergent questions or personal medical questions. This service is designed to provide you education and advice. It is not to provide specific medical treatment, for which you should see your personal physician.