

Benefits to You

PinnacleCare is in the medical intelligence business. Through our high-touch, relationship-driven approach, we help families going through challenging medical situations get the right answers and opinions quickly, helping them feel they are not alone navigating these overwhelming and emotional situations.

We provide these key benefits to you and your family:

- 1) Maintain a sense of control
- 2) Assuage your fears
- 3) Reduce your stress

PinnacleCare is the only company with the depth of connections with medical specialists and hospitals, experienced staff, and institutional knowledge to help families achieve their desired healthcare outcomes.

Core Capability	Benefit to You
Expert, objective physician referrals	This helps you get the right answers the first time, ultimately saving you time and reducing your stress.
Access to top medical specialists & Centers of Excellence	We help eliminate the guesswork from a complicated medical situation because we know the healthcare system's challenges and how to navigate around them. This helps you maintain a sense of control.
Help navigating an emotional and fearful situation	We never want you to feel alone. We want you to feel that there is a medical advocate looking out for you. Someone has your back.
Delicate navigation around existing VIP hospital relationships	We help prevent any negative effects on your important existing hospital and personal relationships, ultimately helping you access the highest caliber of care and outcomes that are directly correlated with the experience and expertise of the treating physician.

Collection of medical records & creation of an up-to-date health summary

By having organized records, we help lower your chance of experiencing a misdiagnosis or medical error, and we help speed up the process of getting an accurate diagnosis and treatment plan.

Objective medical intelligence & research

We want to provide evidence-based medical intelligence and research so that you can make an educated and informed decision that gives you back control. The outcome empowers you to be an objectively informed patient.

Travel contingency and risk-management plans

Our planning helps to lower the anxiety, stress and chaos surrounding a medical event away from home, ultimately helping to lower the risk of inappropriate or subpar care.

Medical travel insurance coverage

We want to ensure you have a plan in place to reduce the fear caused by a medical crisis away from home. This also helps to reduce your financial risk and lessens the burden on your family.

Securing proper Private Health Insurance/Medicare coverage

We remove the confusion and stress when facing a new health insurance landscape, ultimately avoiding the financial risk of choosing the wrong policies or facing a period of time being uninsured if you miss critical deadlines.

Advocating and resolving medical billing and claims errors

This saves you time and stress by helping you solve problems, resolve issues and save money by handling claim disputes, overbilling and precertification's.

PinnacleCare offers its resources and capabilities on two engagement platforms to provide you flexibility to benefit from our expertise in the manner best suited for your situation and needs.

- 1) **Memberships** – provide ongoing, full-time help and support for continuity of care and holistic navigation of all medical and health-related needs. Memberships range from \$10,000 - \$45,000 per year depending on the complexity of the medical situation and individuals covered.
- 2) **Episodic Projects** – for focused support on a single medical need. Projects range between \$1,000 - \$5,500.

Contact us to determine how PinnacleCare can benefit you:

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